FleetBoard.
Telematics, a step ahead.
We can be proud. FleetBoard was victorious at the Image Award 2015 and won the 2014 European Transport Prize for Sustainability.

Increase your performance. FleetBoard – your partner for individual telematics solutions.

Make your company more economical and more secure.

Do you want to improve the competitiveness and position of your logistics company in the market? Are you looking for a partner for telematics solutions to make your company more efficient, more secure and, most of all, more affordable? Are individual solutions, personal consulting, first-class expertise and comprehensive industry experience important for you?

Then FleetBoard is exactly right for you.

As a pioneer in the field of telematics, we continue to provide our customers with sound, quality telematics solutions for vehicles of any make and brand. As a 100% Daimler subsidiary, we know the transport and logistics industry better than any other company. Our modular services and our complete, single-source solutions also help you to save effectively on costs and to manage your logistics processes – for all makes of trucks, vans and buses.
Use networked logistics to increase your competitive edge: 
See more. Know more. Do more.

The intelligent networking and transparency of vehicles, vehicle data, infrastructure and traffic systems, as well as all data for the driver and load, provide enormous benefits for your logistics company. Even better: you can use the networking of data directly in the logistics system to get ahead of the competition. After all, the provisioning and evaluation of data from the vehicles in real time helps to optimally react to the current situation and quickly make the right decisions.

With solutions from FleetBoard you achieve maximum efficiency and minimum operating costs in driver, vehicle and logistics management through optimised vehicle usage, lower fuel consumption and increased vehicle availability.
Lower costs, more productivity, higher security: FleetBoard Performance Management.

Maximum Transparency.
With the Performance Management concept we ensure maximum transparency at every level. This networking between the driver, fleet and order provides valuable information that helps you reduce costs while simultaneously increasing productivity and ensuring more security. We provide our customers with the most modern hardware and software as well as a comprehensive service and support offer.

Driver Management.
One thing is clear, the race for economic efficiency will be won on the road. And this is where your drivers are in control. With FleetBoard Driver Management you ensure improved communication and an economic driving style. You can reduce fuel consumption by up to 15%. A preventative driving style also means fewer accidents and fines.

Fleet Management.
Your vehicles must be on the road. This is the only way you can earn money and operate your fleet economically. So use FleetBoard Fleet Management for improved vehicle availability. For example, use it for maintenance planning or an exact trip record. This means you avoid unnecessary idle times or detours and, thus, increase the efficiency of your operations.

Order Management.
The essence of Order Management is the optimal assignment of drivers and vehicles. Efficient transport planning and order processing leads to satisfied customers and, over the long-term, a competitive edge. Last but not least, the automation of logistics processes and the use of intelligent hardware help to prevent errors and reduce costs.

How telematics work: using the vehicle interface, FleetBoard accesses the vehicle’s electronic system and transmits vehicle and driver data to the FleetBoard servers via GSM/GPRS.
Not only do your drivers have the responsibility of ensuring the smooth transport from A to B, they also play a decisive role in the sustainable improvement of the logistics process. From a consumption-optimised driving style to the communication with dispatchers and adherence to legal requirements, drivers can have a positive influence on the cost-effectiveness of your company.

With FleetBoard Driver Management, you can now turn your drivers into a valuable resource that helps you save costs, increase productivity and increase security.
Effective cost savings: FleetBoard Driver Management.

Lower costs: up to 15% less consumption.

With a predictable, wear-optimised driving style, every driver has the possibility of reducing fuel consumption by up to 15%. With FleetBoard Performance Analysis, you can clearly track how the driving style affects the vehicle consumption. The FleetBoard driving style grade for the driver’s driving is a fair and objective assessment that is also suitable as the basis for a bonus system.

More security: exact administration and a lower risk of accidents.

FleetBoard supports you in fulfilling secure legal archiving requirements. For example, with the remote reading of the mass memory and the DTCO driver card. This makes it considerably easier to meet the legally required documentation obligation for driving and resting times.

More productivity: first-class navigation and simplified processes.

Every rerouting and each unnecessary process costs the dispatcher time and money. FleetBoard therefore offers excellent truck navigation as a basic requirement for the efficient processing of orders. Along with this, the driver’s job is supported by pre-defined workflows, for example with an automatic driver feedback to the dispatch office.

TELEMATICS, A STEP AHEAD:

Mobile motivation. FleetBoard Driver.app.

Your drivers receive direct feedback on their driving style. They are also shown their driving and and rest times and are given valuable tips for fitness and health. The app is available free of charge from the Google Play Store.

The economical driver wins: in the FleetBoard Drivers’ League.

The FleetBoard Drivers’ League also offers motivation for your drivers. Every year, thousands of drivers from 21 countries compete against each other. Whoever drives the most economically over a specific time period can win attractive prizes. The economic driving style during the competition also has a direct effect on fuel consumption and has been proven to reduce costs.

Register your drivers at www.driversleague.com

Your benefits

- Economic driving style with Performance Analysis and driving style grade
- Lower administrative expenses with the Mass Memory Download
- Motivated drivers with the Driver.app and driver competition in the Drivers’ League
The money is on the road. And not in the workshop. **FleetBoard Fleet Management.**

With FleetBoard Fleet Management you have objective, comparable data from all vehicles of any vehicle make in your fleet: What are the fill levels in the vehicles? How many kilometres can the vehicle remain on the road until the next maintenance appointment is due? This information is necessary to enable preventative maintenance of the vehicles. With this, you can optimally plan maintenance intervals and increase the vehicle's availability.
Increased vehicle availability:
FleetBoard Fleet Management.

Lower costs: optimal vehicle condition.
Along with the fuel consumption, wear on your vehicles is also a considerable cost factor. With FleetBoard Service, you receive all the data from your vehicles that is necessary for maintenance planning. You can view the maintenance history and retrieve current information on the tyre pressure, brake wear, oil and coolant levels. Thanks to FleetBoard, you always have an overview of the condition of your vehicles, allowing you to react quickly, enabling you to keep wear and repair costs low.

More productivity: thanks to improved availability.
Now you can make sure that your vehicles are only in the workshop when you have planned for it. With FleetBoard Fleet Management, you have all the relevant data from all your vehicles in order to bundle and proactively manage the maintenance intervals.

More security: all vehicles at a glance.
For the security of your vehicles, drivers and transported goods, you shouldn’t leave anything to chance. With the FleetBoard solutions for fleet management, you always know where your vehicles are located. You are warned automatically if an area is left unexpectedly and can also react quickly in the event of theft. Furthermore, thanks to FleetBoard, legal checks are automatically adhered to. This also increases the security of all vehicles in your fleet.

TELEMATICS, A STEP AHEAD:
FleetBoard in the Mercedes-Benz Truck.
With FleetBoard in your Mercedes-Benz vehicles, you benefit from

- Professional maintenance management and a maintenance interval extension of up to 150,000 kilometres
- Mercedes-Benz Service24h breakdown service with telediagnostics
- A simple and inexpensive integration of CharterWay vehicles, which are also equipped with FleetBoard

Your benefits
- Improved vehicle availability through efficient maintenance planning
- All operation-relevant information from the vehicles
- An overview of the vehicle fleet with exact locations
- Additional services from FleetBoard in your Mercedes-Benz truck
If the utilisation is right, the results will be right, too.

**FleetBoard Order Management.**

The best thing that can happen to your fleet is optimal utilisation of the vehicles. After all, your vehicles belong on the road and not in the workshop. FleetBoard Order Management helps you to organise the optimal transport planning and order processing. The efficiency of your core business will be improved considerably by the automation of logistics processes and dynamic task procedures. Last but not least, the smooth operation of your logistics business also ensures satisfied customers.
Optimal work distribution: FleetBoard Order Management.

Lower costs: through defined workflows.
Automated standard workflows make it easier to plan resources and securely control and monitor repetitive work processes – and, thus, avoid costly errors. This includes, for example, dispatching orders, entering waiting times, exchanging free text messages, and additional workflows that support typical logistics tasks.

Our FleetBoard consultants will be pleased to work together with you to develop a flexible mapping of company-tailored and industry-specific work processes. We have, for example, already created workflows for florists, the building supplies industry, hazardous goods transport, and removals transporters.

More productivity: with the DispoPilot.guide.
The DispoPilot.guide is equipped with the latest truck-specific navigation software and, along with free map updates, it offers innovative features with which you can more effectively design communication with your drivers and numerous logistics processes. The new FleetBoard DispoPilot.app is an ideal solution for the simple and easy integration of sub-contractors into your logistics processes.

More security: improved communication.
Simple and fast communication with the drivers via the Messaging service ensures more secure and transparent processes. Thus, for example, geo-coded delivery addresses can be transmitted for the navigation and position data to determine the expected arrival time.

TELEMATICS, A STEP AHEAD:
Accompaniment through to the individual solution: FleetBoard Consulting.
When you think about a telematics solution for your fleet, you have your entire business processes in view. We provide comprehensive consultation and show you how you can integrate FleetBoard solutions into your existing IT infrastructure, and accompany you in the implementation process and during operation.

Your benefits
- Simple and quick communication with the driver
- Optimal transport planning with automated, standard workflows
- Effective order management with the DispoPilot.guide
- Easy connection of sub-contractors via the DispoPilot.App

Our range of services ensures that your FleetBoard telematics solution is implemented quickly and that all employees can work effectively with it.

Your selection of FleetBoard hardware and software solutions and FleetBoard services will be tailored exactly to the requirements and needs of your industry and your company.

Working for you: Services and tools.
FleetBoard Cockpit:
Your control centre.

All information at a glance: the FleetBoard Cockpit enables faster, better analysis and evaluation of the driver, vehicle and transport data.
Success starts with proper consulting.
The Product related Services.

Individual Services.
- Individual analysis and consultation from sales representatives and consultants
- Industry and company-specific selection of the scope of software and hardware
- Integration into your own software possible

Training and Implementation.
- System training after the installation of the software
- Seminar selection for dispatchers, fleet directors, and managers
- Driver coaching, for example with FleetBoard for the new Actros

After Sales.
- Mercedes-Benz service network for follow-up orders, exchange or installation of the FleetBoard hardware
- Throughout Europe, 150 certified FleetBoard premium partners with expert knowledge
- Use of FleetBoard functionality for proactive maintenance management and optimisation of the service times for the customer vehicles

Hotline & Support.
- Free technical support in several languages
- High degree of technical competency with FleetBoard experts
- Guaranteed high availability and fast reaction times
- Service account manager also available as a permanent contact partner

FleetBoard Consulting.
Certified FleetBoard experts with comprehensive vehicle, IT and process knowledge and wide-reaching industry expertise perform a targeted analysis on the basis of your processes and requirements. From project management over live tests in pilot projects to a final roll-out – we are there for you. There are no off-the-shelf FleetBoard solutions – each telematics solution is individually tailored to your industry and the requirements of your company.

Is this the first time you have thought about a telematics solution, or are you already equipped with it and want to exploit the full potential of your existing solution? No matter what your plans are, we consult you along every step of the way to find your individual solution, optimised for your objectives.

AN OVERVIEW OF OUR CONSULTING PROCESSES:

Analysis.
Together with you, we assess your internal fleet and transport processes and develop a concept as to how you can map your business processes with FleetBoard.

Implementation.
We agree on the defined solution process in detail and implement the previously defined processes.

Pilot phase.
The implemented solution is tested extensively by us and – more importantly – by you.

Roll-out training.
We configure the end-user equipment on the vehicles for you and provide intensive and long-lasting training in the use of the system.

Operation.
Effective immediately, FleetBoard is part of your daily business and with every route and each order you profit from the benefits of your new FleetBoard telematics solution.
Always ready to use. FleetBoard hardware and software.

The equipment for performance managers.

To optimally equip you, your employees and the drivers on the road, we provide you with important tools. From the FleetBoard Cockpit in dispatching to the smartphone app, all solutions are ideally coordinated to ensure the optimal processes and simple communication in each process step.

Fleet.app
The cockpit on the smartphone.

The lite version for the services of Vehicle Management, Logistics Management, Time Management, and Mapping enables you to optimise your trips and to get in touch with your vehicles and drivers anytime and from anywhere.

TiiRec
The on-board computer.

FleetBoard TiiRec is the end device to use the FleetBoard telematics services. This end device is used to transfer technical data for each vehicle with a vehicle interface.

DispoPilot.mobile
The order processor.

The robust hand-held DispoPilot.mobile device supports the communication between the driver and headquarters. You can plan your orders directly at the PC, configure optimum trips, and send them with the complete additional information to the DispoPilots of your drivers at the push of a button.

DispoPilot.guide

The DispoPilot.guide is a mobile, robust driver tablet for FleetBoard Logistics Management or Messaging. Furthermore, it offers professional navigation for the truck, bus or van and European-wide map coverage in 46 countries with free map updates. Additional advantages are 36 months live traffic and an integrated five megapixel camera, for example to document any damage to goods. The device offers maximum transparency for the order and the driver’s activities, ensuring more productivity and a secure processing of orders.

DispoPilot.app
The app for subcontractors.

The new FleetBoard DispoPilot.app for all Android smartphones and tablets is the ideal solution for the simple and easy integration of sub-contractors into your logistics processes.

Driver.app
Motivation for the driver.

The app for Android smartphones and tablets provides valuable information for the driver’s daily work, such as the display of driving and rest times including a reminder function or important facts about the vehicle currently being driven. Furthermore, the driver receives direct feedback on the economic driving style.

FleetBoard tools

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Individually compiled for you: FleetBoard Services.

FleetBoard Messaging.
The Messaging service offers two-way communication including a European flat rate with free text messages, receive and read confirmation, transmission of position data as well as the conclusion of the expected time of arrival.

- Less errors due to direct communication between the driver and the dispatch agent

FleetBoard Logistics.
With the Logistics service you have predefined or individual workflows to support typical transportation tasks. For example, for dispatching trips or orders or for workflow-supported processing of orders.

- Improved vehicle usage with optimal transport planning
- More efficient use of personnel
- Documentation security by digitising the order
- Simpler and improved order management
- Fewer errors due to simplified communication

FleetBoard Mapping and Trip Records.
FleetBoard Mapping illustrates a variety of data from the vehicle on a digital street map. The route is shown as a GPS track. The electronic trip records make it possible to follow the driving and rest times of the vehicles exactly.

- Efficient processing of orders through localisation on the basis of geofences
- Quick reactions in the event of an emergency, for example in case of theft and other area exits
- Increased customer satisfaction

For any requirements – also for yours.
The FleetBoard services can be combined individually to enable you to implement Performance Management in your company. We would be pleased to help you determine which services optimally meet your requirements.

FleetBoard Performance Analysis and Reports.
FleetBoard Performance Analysis records and processes technical data from your vehicles, for example on speeds, braking and idle times. This data is used to determine the driving behaviour. FleetBoard Reports provide a compact overview and evaluation of the data.

- Up to 15% less consumption and CO₂ emissions due to a consumption-optimised driving style
- Lower maintenance costs due to a wear-optimised driving style
- Fewer accidents due to a preventive driving style

FleetBoard Driver Card and Mass Memory Download.
The DEKRA-certified download provides all relevant data from the vehicle.

- Fulfillment of the legal documentation requirements for the driving and rest times
- Less time required to read out and archive data

FleetBoard Time Recording.
Time Recording provides you with an overview of the driving and rest times of drivers with shift start, number of rest time reductions or driving time extension.

- More efficient use of personnel due to the planning of orders on the basis of the required driving and rest times

FleetBoard Service and Uptime.
With Service and Uptime, you receive important information on wear parts and operating equipment for your vehicle. This also downloads and displays the vehicle error memory.

- Increased vehicle availability due to efficient maintenance planning
- Less wear due to an optimal vehicle condition
- Increased security of the vehicles due to their optimal condition and the adherence to legal checks

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Additional benefits for your Mercedes-Benz fleet:
FleetBoard in the Mercedes-Benz truck.

Professional Maintenance Management.
With the Mercedes-Benz Truck Maintenance Management, you can bundle maintenance work, optimise scheduling and make costs more transparent. Foresighted planning of workshop appointments for your vehicles is made via the FleetBoard maintenance prognosis, which transmits waiting maintenance job volumes in time from the vehicle to the workshop. As soon as the maintenance data is released in the FleetBoard system, the Mercedes-Benz service partner takes over the evaluation of the maintenance data and the on-time scheduling of maintenance jobs. Thus, unnecessary visits to the workshop are eliminated and your vehicles are where they earn money: on the road.

Mercedes-Benz Service24h with tele-diagnostics in the event of a breakdown.
Mercedes-Benz Service24h with telediagnostcs offers you and your drivers fast help in an emergency – effectively and inexpensively. If necessary, the diagnostic data will be transmitted directly to Mercedes-Benz Service24h and evaluated. If the cause of the fault can be seen from this data, costs can be saved and your vehicle will be repaired and on the road quickly.

FleetBoard in all CharterWay rental vehicles.
CharterWay provides trucks or transporters for at least 24 hours or even for weeks or months. CharterWay assumes the entire management and service for the rented commercial vehicle. The CharterWay vehicles are equipped with FleetBoard and can, thus, be integrated easily into your fleet. In concluding selected CharterWay full service contracts, you will also benefit from particularly low monthly rates.
How long have you been using FleetBoard?

Our first experience of FleetBoard telematics came with the purchase of eight new Actros in 2014. We trialled the system for three months, then rolled it out to the rest of the fleet, including other makes of vehicle. Our main focus has always been on the individual driver and vehicle performance data that FleetBoard provides. Drivers were fully briefed and involved in the process of implementation. As a result they embraced the technology from the outset, and it has since helped to foster an ethos of professional pride.

“The technology... has helped to foster an ethos of professional pride”

How do you apply the FleetBoard data, and what effect has this had on your business?

We use FleetBoard’s driving style evaluations to motivate and incentivise employees – if the vehicle is being driven correctly then increased fuel-efficiency will automatically follow. Drivers are paid bonuses for achieving the scores required for local work and longer assignments, and most collect these each week. But if any fail to do so our driver-trainer provides targeted instruction to address shortcomings in style highlighted by the reports.

Other factors have also played a part but I have no doubt that the application of FleetBoard’s driving style analysis has been the single most important factor behind our success in raising our fleet average from 8.5 mpg at the beginning of 2014, to 10.3 mpg by July 2016. Given that our trucks typically each cover 185,000 km per year, the savings in diesel costs are obvious.

“The FleetBoard Cockpit interface is user-friendly, simple and intuitive”

How do you find the day-to-day task of working with FleetBoard?

The FleetBoard Cockpit interface is user-friendly, simple and intuitive; you certainly don’t need to be ‘techy’, or to have the resources of an IT department behind you, in order to navigate your way around it. FleetBoard’s support is very good too – any questions have invariably been answered swiftly and efficiently.

Chichester-based chilled distribution specialist NV Transport is part of a family-run business that also includes sister company Madestein UK, one of the country’s most innovative growers of salad crops and herbs. As Director Steven Zwinkels explains, Mercedes-Benz FleetBoard plays a key role in the smooth, efficient operation of the operator’s fleet.

STEVEN ZWINKELS, DIRECTOR

“FleetBoard has been the single most important factor behind our success in raising our fleet average from 8.5 mpg to 10.3 mpg”
Companies from various industries and of various sizes trust us. Clear successes speak for us.

Daimler FleetBoard GmbH is one of the leading European-wide suppliers of telematics-supported Internet services for trucks, vans and buses. The modular FleetBoard services support logistics companies in the optimal handling of intercity, distribution and construction-site transport and in reducing fleet operating costs. The hardware is installed in Mercedes-Benz utility vehicles at the factory, it is standard in the new Actros. In other vehicle makes, the telematics system is available as a retrofit. All vehicles profit from the full service sales and service network. The 100% Daimler subsidiary with its headquarters in Stuttgart has received several awards and is a DEKRA-approved and certified company according to DIN EN ISO 9001:2008.

For more information call 0800 369 8957 or visit www.fleetboard.co.uk

FleetBoard Support – service times and information
The service times for our technical support and country-specific information is available on the Internet: www.fleetboard.com/support or by phone: +49 (0)711 17-91999.