Mercedes-Benz Cars UK Limited
Plug In Hybrid & Electric Drive Battery Certificate

This document contains information on the Mercedes-Benz Cars UK Limited Battery Certificate for Plug-In Hybrid and Electric Drive Vehicles ("Battery Certificate"), applicable to both Mercedes-Benz and smart vehicles equipped with High Voltage Batteries ("HVB").

Mercedes-Benz C350e (W/S205), E350e (W/S213), GLE500e (W166) & S500e (W222)*

The Battery Certificate is valid for up to a maximum distance of 62,000 miles (100,000 km) or up to six (6) years from the date of initial registration ("Plug-In Warranty Period").

The Battery Certificate covers any technical malfunction of the HVB, arising from an inherent manufacturing fault. This applies during the Battery Certificate’s Plug-In Warranty Period should the relevant component fail as result of the above.

*During the Plug-In Warranty Period, the Battery Certificate also covers any technical malfunction of the associated plug in components (electric machine and power electronics) arising from an inherent manufacturing fault.

Mercedes-Benz B250e (W242)

The Battery Certificate is valid for up to a maximum distance of 62,000 miles (100,000 km) or up to eight (8) years from the date of initial registration ("Electric Warranty Period").

The Battery Certificate covers any technical malfunction of the HVB, arising from an inherent manufacturing fault. During this period, the maximum energy content of the HVB will be no less than 19.6 kWh.

Smart Electric Drive (W/S/C453)

The Battery Certificate is valid for the duration of the Electric Warranty Period.

The Battery Certificate covers any technical malfunction of the HVB arising from an inherent manufacturing fault. During the Electric Warranty Period, the maximum energy content of the HVB will be no less than 36 Ah.

Should an inherent technical malfunction of the HVB arise during the Electric Warranty Period/Plug-In Warranty Period, the purchaser is entitled to have the malfunction repaired at no cost.

A prerequisite for making a claim under the above warranties is that all maintenance work has been carried out in accordance with Daimler AG specifications. No subsequent chip tuning or similar measures have been carried out on the vehicle. A full digital service report is required for the assessment of warranty claims.

The Battery Certificate shall not be applicable in the following cases

- The purchaser was aware of a malfunction or damage and failed to either indicate this as such immediately or to arrange for said malfunction/damage to be rectified.
- The purchased item was handled inappropriately, damaged or subjected to excessive demands (e.g. through use for motor sport competitions, vehicle performance tuning, overloading).
- Parts not approved by the manufacturer were installed or the vehicle was converted in a manner not approved by the manufacturer.
- The purchaser failed to observe instructions for handling, maintenance and care of the vehicle (e.g. the Owner’s Manual). This includes using unsuitable lubricants or operating fluids.
- The vehicle was incorrectly repaired and/or repaired at a workshop not authorised by the manufacturer.

All Warranty repairs under the Battery Certificate must be carried out exclusively by a Mercedes-Benz approved repairer. In the event of a repair, Daimler AG may, at its own discretion, either replace or repair the defective part. Parts removed/replaced as part of the repair become the property of Daimler AG.

The customer is entitled to make claims under the Battery Certificate until the expiration of the Plug-In Warranty Period and Electric Warranty Period.

This does not affect your statutory rights.